

new family plan management tools are here

Members who have a family plan must now invite any adult family members connected to their plan to manage their own accounts.

As part of our ongoing enhancements to privacy and security, we've introduced new tools that will help members who have a family plan better manage the people connected to their accounts while making the most out of their protection.

Effective June 2024, account owners will be prompted to invite adult family members to create and manage their own account, at no additional cost. Once the invited adult family members create their own accounts, each member will have a separate login, full control over our monitoring features, and access to view their own account activity.

For family members under 18, the account owner will continue to manage their protection.



Here's how it works:

- Members with family plans have access to a new "Family" tab on their account dashboard.
- Members must invite their adult family members to independently and privately manage their own accounts.
 - Members must also enter the personal details for family members under the age of 18 to complete their profile.

If you or your clients have any questions regarding this update, please contact your Allstate Identity Protection account manager.